

WELCOME TO



App user guide

Ver 5.26

Introduction

M1K3TV App is one of the best, IPTV players available. Very user friendly and has the ability to customize it just the way you want. You can set it up so it resembles the cable or satellite guide you're familiar to. By using M1K3TV service you will find that this is the only service you need for all your TV including live and Video on Demand (movies, and TV series). M1K3TV App was developed to be used on android streaming devices. M1K3TV App was not designed to be used on touch screens such as phones and tablets, although, some people have successfully installed and used it on touch screen devices. There are players designed for touch screen and work much better on that type of device.

Note: M1K3TV App is only a player, just like a DVD player, you must insert a DVD to get it to play, with the M1K3TV App; you must enter a playlist (provider) to get it to play.

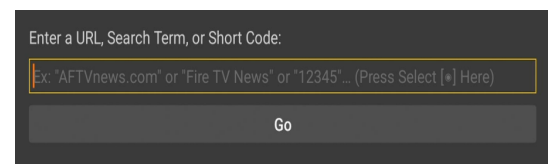
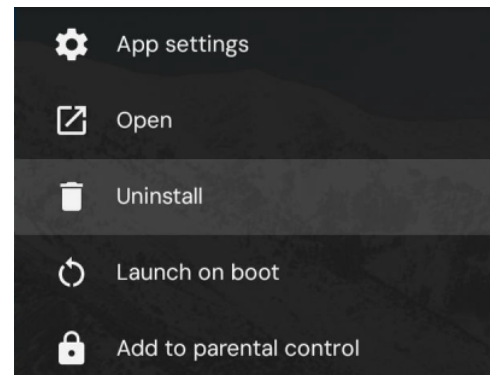
How to get “download” the M1K3TV App

This will guide you through the steps to download and install the M1K3TV App if you don't already have it.

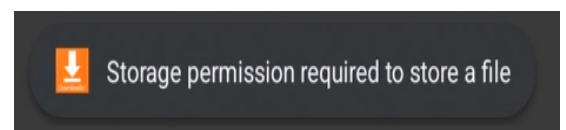
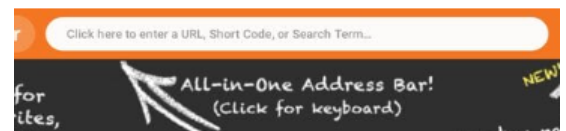
STOP! Before you start, be sure you have the Downloader app.

If not, reach out to your M1K3TV agent. They can get you set up.

- First uninstall any player you may have already.
 - Tivimate, BeeTV, IPTV
- How to uninstall Tivimate
 - Locate the Tivimate app on the home screen.
 - Highlight the app, DO NOT open it. Just highlight
 - Long press the select button for 1 second.
 - Once you get the Tivimate pop-up
 - Select Uninstall
 - You will be asked if you want to uninstall
 - Select, OK
- Locate and launch the “Downloader” app.
- A “Quick Start Guide” will pop-up, select OK
- When you open this app, you will find a line to enter a **URL address**. Here, you will need to type in the web address or “short code” of the file you wish to download.
- When you open this app, you will find a line to enter a **URL address**. Here, you will need to type in the web address or “short code” of the file you wish to download.
- We will be using a short code
 - Short code for the M1K3TV App
 - 2614481
- If you get a message asking for storage permission:
 - Press “Home” button, highlight downloader app
 - Long press select button, go into the app settings.
 - Select Permissions, select “Files (Don't allow)”
 - Check the Files permissions to Allow, press back button.



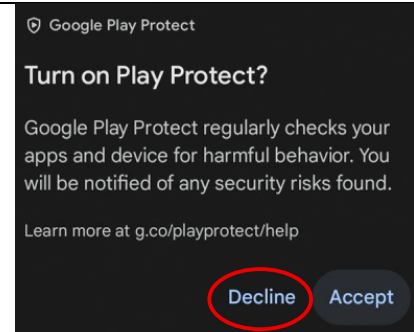
OR



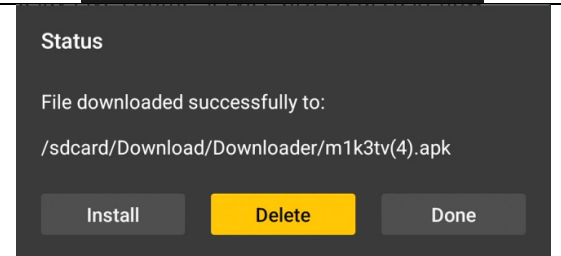
- o Press the back button again. Files should be “Allow”
- o Press the home button, Launch the Downloader app
- If you get no message, Skip to the next step.
- With the downloader app ready click on GO.
- The app will load a webpage.
 - o You should get a message saying “Redirecting...” A countdown will begin.



- You will be asked if you want to install the app.
 - o Select “Install”
- If you get a Play Protect message asking to turn on play protect, select Decline. DO NOT turn on play protect.
- After the app is installed, you will be given two options.
 - o Select “Done”. DO NOT open yet.



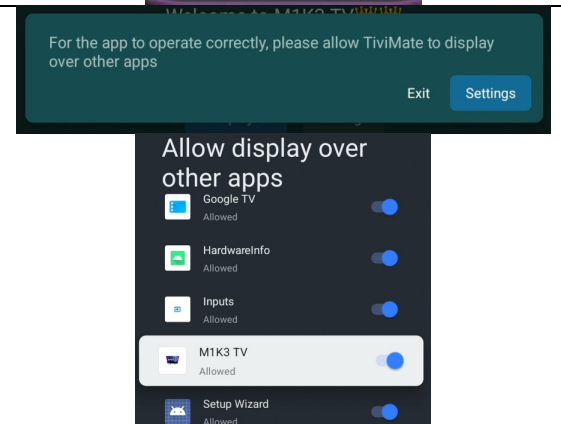
- You will be taken back to the downloader app.
- The Status pop-up will ask what you would like to do with the file.
 - o Select “Delete”, you no longer need the install file
 - o Confirmation, select “Delete” once again.
- Press the “Home” button once.



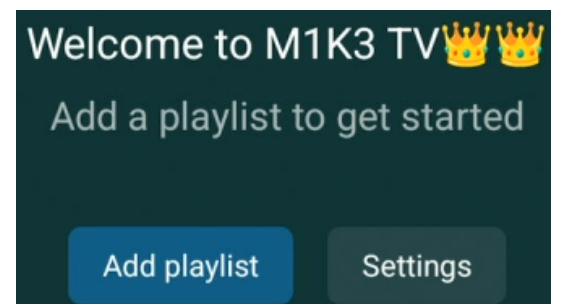
- Within the “Home Screen” locate the NEW M1K3TV
- Once you locate the newly installed app, you’re almost done.
- Launch the M1K3TV App



- If it's the first time you are launching the app, you may get a message about displaying over other apps.
 - o Select “Settings”, You will be given a list of app.
 - o Be sure that ALL APPS have been turned on.
 - o The switch would be blue and to the right side of the slider
- Once all apps have been turned on, press the back.
- If you get no pop-up message, you can skip to adding a playlist



- If you are at this screen, your ready to add a Service “Playlist”
- M1K3TV is able to provide service from a long list of providers.
- You may also have to change your playlist if the service address changes.
- At this point, you must have your account details with you.
- You will need the following
 - o Service
 - o Username
 - o Password



Getting started by adding a playlist “Service”

- From the M1K3TV App welcome screen
 - Select “Add Playlist”.
- Within the service screen
 - Select from the list. This is the service subscription you have.
- Next, you will be asked for your login details.
 - Enter your username and password provided.
 - If you do not know this information, please contact your M1K3TV agent.
- Be sure to leave the two check marks within the boxes for
 - Include TV Channels
 - Include VOD
- Select “Next”
- Next screen will be “Processing...” This is loading your account details, please be patient. This may take some time depending on the service.
- Once the account has been verified you will get a message saying “Playlist is processed”
 - Select “Done”
- “Please wait. . .” Message will show on the left side under the list of available content.
 - Please be patient. This may take some time depending on the account of content your service offers.
- Once done, you will be taken to the guide.

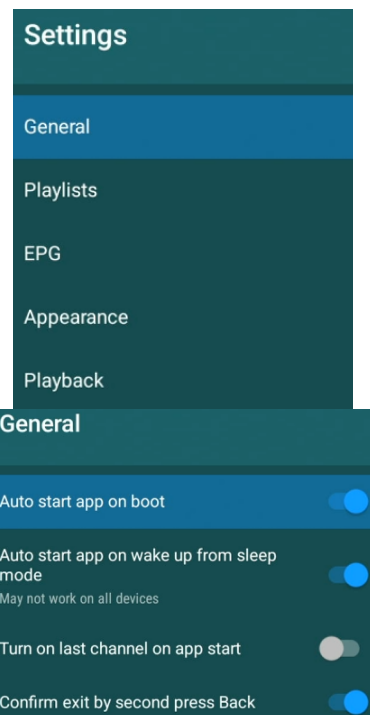
NOTE: Guide data will load within a few minutes.

Set up and configure settings.

Within the settings menu be sure to match your settings with the ones listed below.

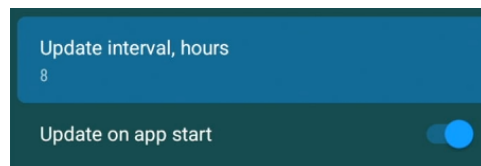
General:

- Auto start app on boot (TURN ON)
- Auto start app on wake up from sleep mode (TURN ON)
- Turn on last channel on app start (TURN OFF)
- Confirm exit by second press back (TURN ON)



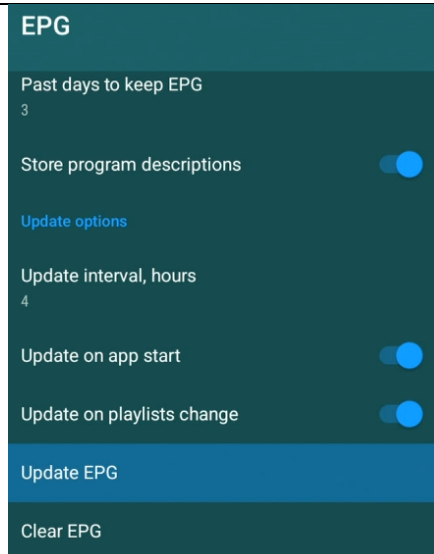
Playlist:

- Select the first playlist.
(the only with a checkmark in the circle)
- Update interval, hours (8 hours)
- Update on app start (TURN ON)



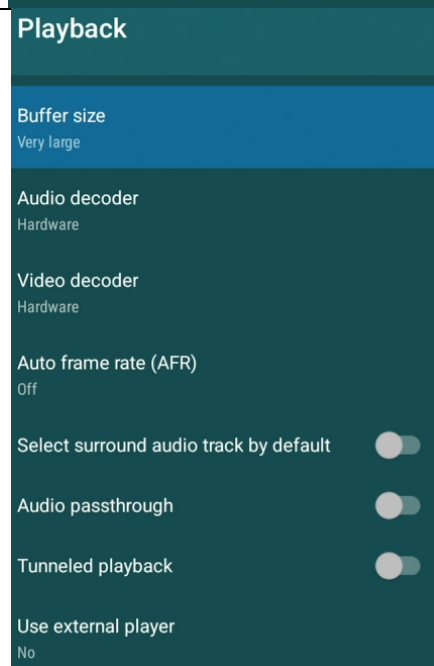
EPG:

- EPG is your guide data
- Past days to keep EPG (3 Days)
- Update interval, hours (4 hours)
- Update on app start (TURN ON)
- Update on playlists change (TURN ON)



Playback:

- Buffer size (Very Large)



You're done!
M1K3TV App setup is complete.

Recommended Initial Settings

it's time to start doing some customization

Settings>Playlists:

Go your service playlist, click on Manage groups, and disable the groups you don't want. It may make it quicker and easier to hide all groups then scroll through and just enable the groups you want.

Go to Logos priority, set it to Prefer logos from EPG, what this does is changes the logo to what EPG you assign to the playlist or channel, it's very helpful if you are missing a logo.

Settings>Appearance>TV Guide:

Preview; on Channel Names Editor; on - This is where you can add prefixes and suffixes to be removed from the channel names to clean them up; this is explained in Section 19.

Show Channel Numbers; off - The channel numbers don't match the channels and are different in each playlist/group, confusing and unnecessary unless you only use one playlist, it is much easier to just reorder the channels so they are easy to find. If you want them numbered, edit the channel names with the number you want.

Use Back Button to Return to Current Programs - Make sure this is turned on.

Settings>Player>Menu:

This is where you enable/disable the buttons on the quick menu and sort them in the order you prefer. From here you can reorder the buttons to move the Exit button to the front. This makes it easy to close the M1K3TV App by long pressing then short pressing the select button.

A couple interesting settings

Settings>General, turn on the Auto Start App on Boot, Auto Start App on Wake Up from Sleep, and Turn on Last Channel on App Start. What this will do is start M1K3TV whenever you boot your device or when turning on your TV and go to the last channel you were watching without going to the home screen first. This is a good setting if M1K3TV is your primary app or if you're setting up a device for someone who's not very tech savvy. All other settings are personal preference.

Properly closing the M1K3TV App is important, you can hit the home button and the app goes away, but it was not properly shut down. Pressing the back button several times until it closes works, if this is the method you choose, it's best to go to Settings/General and toggle on the option to Confirm Exit by Second Press Back, you will then get a popup saying Press Again to Exit and this will assure it's properly closed.

Remember to always run a backup when doing customizations in case anything happens and you lose it; you can always go back to where you were by using your backup to restore to where you were.

Backup/Restore:

Whenever you make changes to the M1K3TV app, it is very highly recommended to run a backup in case you ever lose your settings. You can use your backup file to restore back to where you were, and yes, it does happen.

Numerous times when someone went into their device settings to clear the cache, they inadvertently cleared the data which cleared everything they did, accidentally uninstalled M1K3TV, or made some changes that messed up the way they had it setup. Having a backup file is cheap insurance. It is recommended to run the maintenance steps before running a backup; this will remove a lot of the stored data that's not needed and make your backup file smaller.

Go to Settings/General, scroll to the bottom and you'll see Backup Data and Restore Data. To back up your data, click on Backup Data, you will now have the option to choose what folder to save the backup to. If you have external storage, such as a flash drive, that will show as an option too. There are several ways you can share your backup to other devices so they will have all the same settings. To restore your settings, just click on Restore Settings then find your backup file and click on it. If the M1K3TV player fails to backup or restore, use the system picker to allow the app to use the folder you are trying to save to or restore from. Backup files can only be used on the same version of M1K3TV player or newer, using a backup file from a newer version to an older one will not work. Backup files can be used to restore any device, the network, device type. The accounts do not have to be the same.

Note: Backup files can take up a lot of your free storage space, if you have a file management app installed, using a file management such as Xplore, you can use it to find your backup files and delete the old ones you no longer need.

Favorites:

You can choose your favorite channels from any playlist and it will be added to your favorites group under the playlist and also under All Playlists. This makes it very easy to find the channels you watch most.

There are two ways to add a channel to your favorites. When on the channel guide, long press the select button, a menu will pop up on the right, scroll down and click on Add to Favorites. Or, when watching a channel, long press the select button and a menu will pop up on the bottom, just scroll over to Add to Favorites and click on it. You can also add channels to your favorites from the search.

If adding or removing multiple channels to your favorites, long press on a channel, go to the menu and scroll down to Manage Favorites, you will be able to select multiple channels to add or remove. This only works for the group you are in and in the favorites under All Channels. If you want to edit other groups, you'll have to do each one separately.

You can go into favorites and reorder the channels so they are easier to find. An example would be; entertainment, children's, sports, news, and movies so when you are searching for a channel it's easy to find. You can also separate channels by creating custom groups and set each group up with the channels you want.

Enable/Disable Groups:

Go to Settings>Playlists, click on a playlist then scroll down to Manage Groups.

Here you can decide what groups you want showing and what groups you want hidden. You will have to do it for each set of groups, TV, Movies, and Shows. For the live TV, this can also be done from the TV guide. Just select the playlist and long press the select button, when the menu on the right appears, scroll to the bottom to Manage Groups.

Another thing to consider while you're here, you have the option of Show Newly Added Groups. What this does is display any new groups the provider may add at a later date, they are generally other countries so you'll have to go back to the settings and hide them if you don't want them. But you may be surprised, groups such as "Olympics", when the Olympics are playing, may get added and you wouldn't know if this option is turned off. If this is a kid's streaming device, it would be best to have this off in case the provider adds something you don't want your kids to access.

Note: If you are hiding groups to prevent access to those channels, go to your channel guide, long press the select button on any playlist, go to the menu and turn off Show Channels from Hidden Groups.

Group Options:

From the TV guide, scroll left, and click on a playlist group then long press the select. From the menu on the right, you will see several options to customize your group.

- Group Name; edit or change the name of the group.
- Restore Group Name; return to the original group name.
- Channels Sorting; choose how you want the channels sorted in the group, by order in playlist, by name, by date added, by watch time, or manual. If you choose manual, you must then click on Reorder Channels, then you can drag and drop where you want them.
- Show Favorites Only; if you toggle this on, the group will only show the channels you selected as a favorite.
- Use External Player; choose if you want to use an external player for that group. You must have an external player such as VLC or MX Player installed on your device. You will have the choice of yes, no, or VOD only. This only sets the external player for the group, to set this globally (all playlists and groups), go to Settings/Playback/Use External Player and set it there.
- EPG Time Offset; change this in increments of 1 hour up or down until your EPG matches the right time. This only changes the group, to change it globally (the EPG source), go to Settings/EPG/EPG Sources, click on the EPG you want to change and scroll down to Time Offset. When daylight savings time changes, it may take a couple days for your provider to update the EPG, if you changed the offset, you will have to change it again when the provider updates.
- Block Group; you will have to use your Parental Controls PIN to block or unblock the group. To unblock the group, just go back and select Unblock Group and enter your PIN.
- Hide Group; this is where to can hide the Group from being shown. To unhide it, scroll to Manage Groups and enable it.
- Delete Group; this is only for groups that you have created, be careful of this one, if you delete the group there's no getting it back, you'll have to re-create the group and set it up again.
- Manage Groups; what groups will be shown on the playlist, this is the same as if you did it from the playlist settings. This can also be done in the main settings, go to Settings/Playlists, click on the playlist, then scroll down to Manage Groups to disable/enable the groups.

Creating Custom Groups:

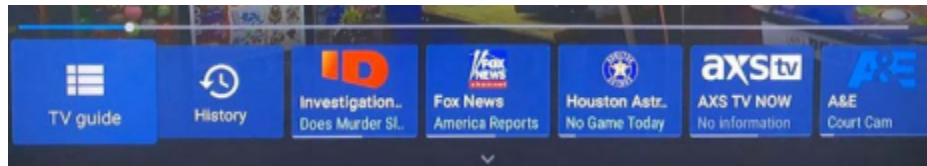
You can add custom groups to any playlist; they can be added under All playlists rather than an individual playlist, that is your choice. If you create a group under All Playlists, you can move or copy channels from any playlist and put them in that group. If you create a custom group under a playlist, you can only move or copy channels from that playlist to your custom group.

After your custom group is set up, you can manage it the same way as any other group. If you are using a remote app on your phone with a keyboard, you can add emoji's to further customize your groups. Remember to always run a backup after doing customizations

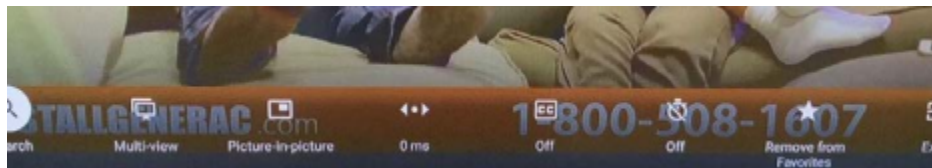
Quick Menu:

To access the quick menu (bottom menu), press the select button while watching a TV program.

Quick press shows last channels watched; this makes it easier to go back to a channel you use often. This will also have a button for the TV Guide and a History button but can be edited.



Long press (or scroll down once after a short press) to access the menu, there are several menu options available including multi-screen, audio sync, closed captions, and the main settings. The bottom menu can be edited to show the options you prefer. To edit the bottom menu go to Section 46.



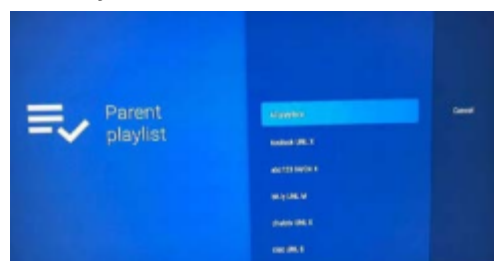
Creating Custom Groups:

This is a step-by-step guide on creating a custom group. You can create as many custom groups as you want and add channels you want for that group.

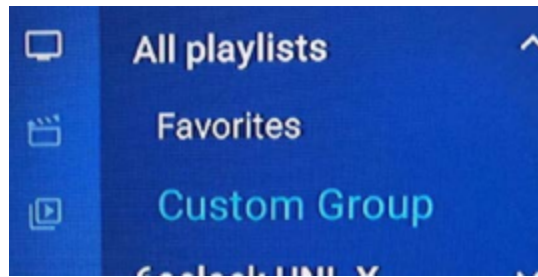
1. When on the channel guide, long press the select button to open the menu on the right, go to the menu and scroll down to Create Group.



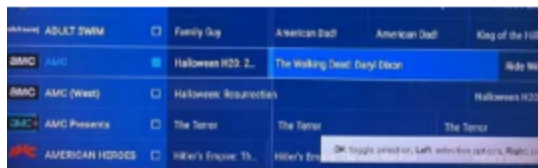
2. Click on Create Group and you will see all your playlists that are activated. Click on the playlist you want to add your custom group to. This example is All Playlists.



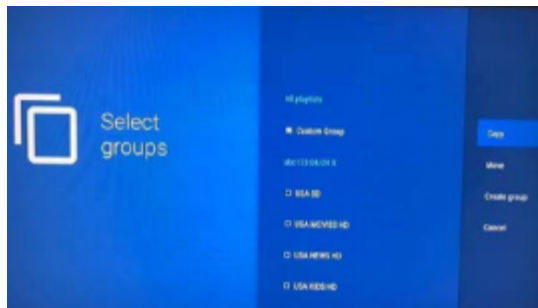
- Once you chose where you want your custom group at, you will be prompted to give it a name. Once you give it a name, click next, and then click Done.
- Now you can go to your list of playlists and see the group you just created.



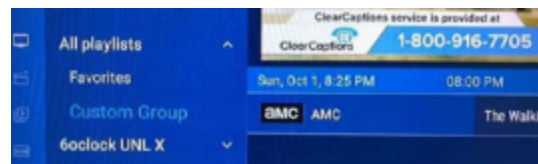
- Choose a playlist you want to get channels from to add to your custom group, scroll over to the channel guide, and long press the select button to bring up the menu on the right, scroll down to Copy Channels and click on it. Now you will be able to select the channels you want to add to your custom group. Click on the channels you want and a check mark will show to the right of the channel name.



- Press the right side of the selection button (as you would if you were going to scroll to the right) and it will ask you what group you want to copy or move the channel to, it's best to copy the channel rather than move it, choose the Custom group you just created.



- Now go back to the channel guide, scroll over to the playlists and you will see your channel is now in your Custom Group.



Once you have placed the channels you want into your custom group and you decide you want to remove the channel, from the TV guide, select the channel you want to move back, long press the select and scroll down on the menu on the right to Copy Channels. Then go back, click on it so it has a check mark, hit the right side of your navigation ring, then scroll down to the group it came from, click it and hit Move. If you're unsure where the channel was originally, after you choose the channel and go to move it back, the only playlists showing will be where the channel currently is and where it came from.

Note: If you make a custom group in a playlist, you can only add channels from the same playlist. If you want to add channels from different playlists into your custom group, you have to create your custom group under "All Playlists".

Remember to always run a backup after doing customizations.

EPG:

Most playlists will come with an EPG and will install when you add the playlist to the M1K3TV Player. EPGs can sometimes be a struggle to get working properly. You can link different EPG services to M1K3TV and in many cases you can use a different source. Adding an external EPG source helps to give you options. Go to Settings/EPG/EPG Sources, scroll to the bottom and hit Add Source and add some of these (one at a time). You don't need to set any of your EPG sources as default and it may be best to not have a default EPG unless you have one that works very well on all playlists

Open-EPG EPGs by country (website): <https://open-epg.com>

Now you'll have a couple more sources to choose from. In many cases, you can use an EPG from one playlist that works well and assign it to a playlist with a nonworking or poorly working EPG to get a good EPG.

Go to Settings/Playlists, click on the playlist you want to edit the sources. Scroll down to EPG Sources, click it, then you can manage the sources your playlist will use. Scroll through your sources and assign the ones you want. Then go to the top and change the source priority, put the one that works the best (or the one you're checking to see if it works better) at the top of the priorities. If you have one that's not working, disable it from the playlist or move it to the bottom of the priorities, back out to Settings, click on EPG and then scroll to the bottom and hit Update EPG. This may take some trial and error, but you should eventually find an EPG source that works well. Don't expect every channel to have an EPG, some don't have one, such as 24/7 channels, and there's nothing you can do.

What the provider names a channel and what the EPG source names it may differ such as having a prefix or suffix or not spelled exactly the same. In this case, M1K3TV App may not be able to match the two and put the EPG with the channels. If you have a channel not showing the EPG, long press the select button, go to the menu on the right and scroll down to Assign EPG. It may not show a match so you will have to use the search and type in the channel name, choose the binoculars icon to do a deeper search. If you have more than one EPG assigned to the playlist, you'll probably have a few choices, just try them and find the one that works best.

Go to Settings/EPG, scroll to the bottom and see if you have an EPG that failed to update. This is common for several reasons; the EPG provider could just be down for maintenance or updates or your connection failed for some reason. If you have one that continues to fail, it may need to be removed. Many times, when an EPG fails, it will stop updating so any EPGs that haven't already updated, won't update.

Depending on how many playlists and EPGs you have enabled, you may experience some brief buffering or the remote not being responsive while everything is updating. This is because of the number of resources the M1K3TV app uses while updating.

Sorting Channels Within a Group:

To sort your channels, you can do it as auto sort or you can sort manually. To auto sort, go to Settings/Appearance/TV Guide and chose Channels Sorting. You will find some options on how to sort the channels, just chose the one you want. To manually sort, when on the channel guide, long press select on any channel, a menu will pop up in the right, scroll down to Reorder Channels, then you can move the channels to any order you prefer. Some users will edit the channel names to add a prefix number and sort by name so they will be in order and easy to find, this can be very tedious and time consuming but it works.

Playlist Sorting:

Many people have multiple playlists installed and prefer them to be in a different order, such as, the ones used the most being at the top of the list making it easier to switch to the playlist they want without having to scroll through all the playlists to find it. To sort your playlist order, go to Settings/Playlists, scroll down to Playlist Sorting, you will have two options, By Name or Manual. If you chose Manual, then click on Reorder Playlists. Now you can put them into any order you prefer.

All Playlists:

At the top of your lists of playlists is All Playlists which includes the channels from all of the playlists you have activated, you can edit what and how channels are displayed here. While on All Playlists, long press the select button a menu will appear on the right.

Playlist Selection; choose what playlists you want shown from the ones you have enabled. This will not affect the custom groups that you may have created below All Playlists but it will remove any that you have in Favorites that were included in any Playlists you just deselected. There's also an option to show channels from hidden groups.

Channel Category; choose from All Channels or Favorites only.

Channel Sorting; choose how you want the channels sorted. By Order in Playlists will group the channels by playlist. By Name will Group the channels by their name so all the same channels will be grouped together. Manual will let you sort them any way you want. There are a few other options you may want to try so you can see how you like it.

You can also go a channel, long press the select, then scroll down to Manage Visibility, this will allow you to choose the ones you want visible in the list rather than hiding them one at a time. The other options are the same as if you were editing any other group.

Note: The more playlists you have active, the longer it takes to update the M1K3TV player. If you have multiple playlists installed, you should only activate the ones you use the most, you can always go back and turn playlists on and off at any time.

Removing Prefixes and Suffixes:

Many times, you will see playlists with a US, UK, CA or similar in front of every channel or something after every channel and don't have a need or a want for this. These can be removed and make your channel guide look much cleaner. To remove prefixes and suffixes from the channels in your channel guide; go to Settings/Appearance/TV Guide, then click on Channel Names Editor, turn it on then add the prefixes or suffixes you want removed, you will like the appearance of your channel guide a lot more.



Channel Logos:

You have three choices on where you get your logos, playlist, EPG, or from a folder where you have logos stored. It's really what works best for you.

You set this up through your playlist by going to Settings>Playlists, click on the playlist and go to Logos Priority; this sets the priority for that playlist.

To set it globally (all playlists) go to Settings>Appearance>Logos and chose your priority. If a channel is missing a logo or has a wrong logo and you have it set to get the logos from the EPG, you can assign a different EPG to that channel and usually get a logo. To do this, from the TV guide, long press the select button on the channel you want to edit, then go to the menu on the right and scroll to Assign EPG, select another EPG and wait for it to update, you may get a logo. This is also why having multiple EPGs assigned to a playlist will help; you'll have more EPG options.

TV Guide Appearance:

You can change the appearance of your TV guide as in font size, background color, selection color, and much more. Go to Settings>Appearance and scroll through the options.

TV Guide:

TV Guide; this is where you set your channel sorting but you don't have the option to manual sort from here.

Preview; turn this on if you want a preview to show on the guide.

Channel Names Editor, you probably already have this turned on. Then there are several options to check on or off, you may just want to experiment to see what you like best.

Player; this is how you want the Channels list to look and what/how everything is displayed.

The History/Recent Channels and Menus are for the channels list which is covered below.

The clock will display a clock on your screen if you toggle it on, you can choose how it's displayed.

Groups; choose how you want your groups displayed.

Logos; chose the default for your logos.

Language; set the system language to be used.

Font Size and Color Theme; set the font size and colors of your TV guide. You can also do some customization by going to a group and long pressing the select button. You will see the options in the menu that pops up on the right.

Group Name; change or edit the group name.

Channels Sorting; select how you want the channels sorted, including manually sorting them.

Show Favorites Only; choose to have only your favorites displayed.

Use External Player; set the group to allow for an external player. You'll have to have an alternate player already installed on your device.

EPG Time Offset; offset the EPG up or down to match the right time.

Block Group, Hide Group, and Manage Groups; block a group (you'll need a passcode), hide a group, and manage groups. This is the same as Manage Groups in your playlist options.

Player:

There is a second TV guide, referred as the Channels List.

The channels list is accessed by hitting the select button then left on the directional ring when on live TV; it cannot be accessed from the VOD. This displays the information of channels from the current playlist/group you are in. To change the playlist or group to be shown, scroll left. You cannot access the far-left menu from here.

Channels List; you can edit how the channels guide is displayed. These are all just on/off options, just try them to see which options you like best.

Info Panel; edit how you want the info panel displayed, these are all just on/off options.

History/Recent Channels; this is where you edit the channels list from your bottom menu. You can turn off the TV Guide and History buttons, set how many days to keep the history, the delay before adding the channel to the history, and how many channels you want shown in the history.

Menu; this is where you set what options appear in the bottom menu, you can also reorder them on how the appear.

Clock; turn on/off the clock appearing on the screen, the position, size, and transparency.

There are a couple other options you may want to try.

Video on Demand (VOD):

Video on demand for movies and TV series is a great option and gives you so much more to watch. If your service subscription offers VOD but you still can't access it, go to Settings>Playlists>Xtream Codes Parameters, scroll down and make sure you have Include VOD turned on, if not, turn it on then update the playlist.

To access VOD:

From your channel guide, scroll to the far left and you will see the Movies and Shows, select the one you want, then scroll back to the right and you will see the list of providers/groups for your VOD, select one of them and your choices will appear to the right. Most services will have thumbnails of the movies/TV shows, some don't, if there are no thumbnails, this is a service provider issue and not anything you can do. When you choose a movie or TV show, you will get a menu to choose what you want to do, Play, Open in External Player (sometimes helps if it doesn't play or doesn't play well), Add to List (save it to your list so it's easier to find later), and Trailer (does not always work, it depends on the youtube / smarttube app. If you want to watch a trailer of the movie, YouTube is the best place to get it. When in the VOD groups, there is a search and menu option in the upper right corner. The search will allow you to search for a movie or series without having to scroll through the entire group, the menu will allow you to sort the group selection by order in playlist, name, rating, or date added.

Audio and Video Settings:

Everyone has different setups, some play everything through their TV, some use sound bars, some use receivers with a complete sound system. What works for you, may not work for someone else, the same goes with what works on one device may not work on another. You will just have to try changing some settings within the M1K3TV player and your streaming device.

Not everyone will achieve the same results with the same settings. It could also be something as simple as having to replace your HDMI cable.

Go to Settings>Playback, here you have several options to choose from. Audio Decoder/Video Decoder; if you're having issues, try changing to software/hardware. Auto Framerate; you can try turning it on and see if it helps you. If you are experiencing a black screen for a few seconds when changing channels, you may want to have this off.

Audio Passthrough; toggle between on/off. This is also where you would turn on external players. This only allows for an external player, you must have alternate players installed on your device; then when you try to play something, you'll get a pop up asking what player you want to use. If none of this helps, you'll need to go to your device settings and change your Audio/Video settings on that.

Catch-up:

Catch-up is used to go back to something previously aired and watch it. This is something that some service providers offer, if you have it, there will be a clock icon on the channel guide behind the channel name. Simply click on the channel, press left on your select button and hold it down for one second, it will scroll back in time so you can find older programs.

First, you will have to go to Settings/Playlists, click on your playlist and scroll down to Catch-up to turn it on. There are 3 "type" options, you may need to test these to see what works best for you or just set it to auto and let the M1K3TV Player find the type for you. There's also a duration in days option, just realize, the more days you choose, the bigger the system file will be thus taking up storage on your device.

Start by just setting it to 1 day. Most providers will only have a 24-hour catch-up, if you want to know how far back you can go, increase the number of days, update your playlist, and then update your EPG. Go to a catch-up channel and scroll back to a past program and see if it plays, there's really no need to save the EPG past the days the catch-up will play. Also go to Settings/Appearance/TV Guide, scroll down and make sure you have Show Catch-up Icon in Channels List turned on.

Note: Your playlist may show the clock (indicating the channel has catch-up), but it still may not work. This is a service provider issue and not M1K3TV. You can try changing the Catch-up type or switch between MPEG-TS and HLS.

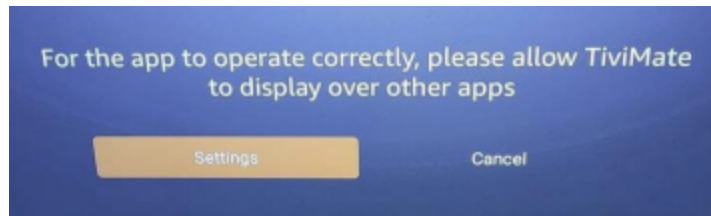
Pause/Rewind/Fast Forward Live TV:

Some users like to use the pause/rewind/fast forward functions when watching TV, it does not work with live TV and you will need to change to a catch-up channel if you wish to use this option. The channels that do not have catch-up; you will need to find a provider that has an actual working catch-up for that channel. To get to the pause/RW/FW functions, press the select button then press up on the directional ring. If the RW and FF buttons are lit up, they should work. To set how far forward or back is skipped when using the FF or RW, go to Settings/Playback and go to Skip Steps and set the durations you want to it skip to.

For live TV, it needs to record what is being played while it is paused; this is done through Time Shift which currently M1K3TV does not have. You can pause and restart, but only for a brief amount of time, this is a false positive that pause is working. What it's doing is using the buffer cache to play but as soon as the buffer size limit is reached, it will stop playing and jump to live. If it was truly pausing, then the FF and the RW buttons would work.

Reminders:

You can set reminders for upcoming shows you want to watch. Go to your channel guide, search for the program you want to be reminded of, short press the select button and a menu will appear in the middle with a few options, or long press the select button, a menu will pop up on the right, select Remind. To set the options for Remind, go to Settings/Other, click on Reminders, you will have a few options on how you want your reminders to work.



When setting up a reminder or recording for the first time, you may get a pop-up telling you to set M1K3TV to display over other apps. If you long press the select button, you will see the Reminders option is missing. First, try clicking on settings and see if it takes you to the settings to allow M1K3TV to display over other apps. If not, use the following: Android Devices Go to Settings>Apps>Special App Access>Display Over Other Apps, scroll down to M1K3TV and enable it.

Closed Caption:

When watching a program, press the select button, a menu will appear at the bottom. Scroll over to CC and select it. Once you select CC, you will be given an option to select, if there are no options, CC is not available. It is common though to have the CC option, but it doesn't work make sure the Show Closed captions for all channels if available is turned on then go to the System settings for closed Captions and Display is turned on. If you can't get to the settings there, go to your device settings, then Device Preferences/Accessibility/Captions. If the closed captions don't go away after turning them off, go to the CC settings, the System settings and turn off the Display.

To edit how CC is displayed:

On android, when you go to CC, Scroll down to System Setting for Closed Captions. To edit the On Fire TV devices, go to the device settings, then Accessibility/Closed Caption, here you can turn it on/off and set the way it is displayed.

If your closed caption is still not working.

Usually, the live TV has CC and you won't have problems but, the VOD can be hit and miss and many times not have CC available.

To add CC to your VOD, Using Downloader, go to <https://www.opensubtitles.com> its best to save this website in your favorites so you don't have to type it in every time you need to get a subtitle file. In the search bar there is a flag on the left, click on it to set/change the language you prefer. After setting the preferred language, type in the movie or TV show you are looking for and hit enter. Scroll down to choose either all subtitles or subtitles in this language, then scroll down again and pick a subtitle file to download, you may have to keep scrolling down and choosing other options for downloading until it finally downloads your file. When it says it downloaded, scroll to the left to Files and check to make sure the file downloaded. Now go back the M1K3TV Player and open your video, select to open with an external player and choose VLC player.

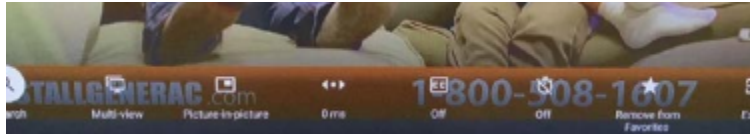
VLC

Once the video starts playing, click the select button and scroll to the bottom left corner and select that. Then select Subtitles and Select Subtitle File, Internal Memory, Download, Downloader and you should see the file. Click on it and your subtitles should be working. In VLC the option to download subtitles does not work. Other subtitle sources: <https://www.addic7ed.com> <https://tvsubs.net> <https://www.tvsubtitles.net> <https://4subscene.com>

Note: This example is using the default download target. You can use a file management app to make another folder and move your file to it. VLC will let you choose a folder on external storage. If you are storing these files on internal storage, you will eventually need to move them to external storage or delete them so you don't fill up your storage space.

Audio Sync:

You may experience a channel where the picture and the sound don't match up. To correct this, press the select button, scroll down to the menu across the bottom, click on Audio Sync and change the offset up or down a little at a time, go back to what you were watching and see if it helped, keep doing this until the audio/video is synced together.



Note: There is an option to apply your changes to all channels, do not select this unless you are experiencing the same problem on all channels.

Parental Controls:

Parental controls are a great way to set up M1K3TV for kids so they can only access the content you want them to access. It's also a great way to set up for someone that's technically challenged and would be overwhelmed if they had to learn how to use M1K3TV and all its functions. Set up the device remote to control the power and volume. This will be in your device settings, not M1K3TV, set it to power on/off the TV and turn the volume up and down. After installing M1K3TV, move the icon up to where it's first on the home screen. Hide any groups you don't want them to have access to. Go to Settings>Playlists, click on the playlist, go to Manage Groups and disable any groups you don't want them to have access to. You will need to do this with each group, TV, Movies, and Shows. While here, you should also turn off the Show Newly Added groups. The provider may occasionally add groups and could possibly add one that you prefer not to be shown. If you want the device to play live TV only and no VOD, you can deactivate all of the movie and shows groups. You can go to the playlist, go to Parameters, and then uncheck the Include VOD. Put the channels they will be watching in favorites or create a custom group. The easiest way to do this is to add the channels to the favorites. From the channel guide, select the channel you want to add then long press the select button, go to the menu on the right and select Manage Favorites and select all the channels you want in the favorites. You can create a custom group and add the channels to it, which is actually the better option. After you've put the channels in the group you want, you will probably want to arrange them in an order that makes it easier to find. Select the group then long press the select button. From the menu on the right, go to Channels Sorting, here you can select how you want them sorted; By Order in Playlist, By Name, By Date Added, By Watch Time, or Manual. If you select Manual, then click on Reorder Channels to move them where you want them. While on the channel guide, consider the look of it and the person that will be using it. Go to Settings/Appearance, scroll down to Font Size and Color Theme; change these if the TV guide may be hard for the user to see. Also go to Settings/TV Guide, make sure the Preview is turned on and check the other settings to see if there's anything else you want enabled or disabled.

Set Parental Controls

Setting the parental controls locks them out of the settings and will assure they don't accidentally change any setting that may affect how M1K3TV is working. Go to Settings>Parental Controls, the first thing it will ask you is for the PIN code, if you've never set this up, then you can use whatever you want, just make sure it's something that

you won't forget and get yourself locked out. Once you enter a PIN number, it will take you to Parental Controls. It would be best to turn off all five of the parental controls; Settings, Settings/Playlist, Settings/EPG, Channel Options, and Group Options.

Set M1K3TV player to Open on Boot-up and Wake.

Go to Settings/General and turn on Auto Start App on Boot, Auto Start App on Wake Up from Sleep Mode, and Turn on Last Channel on App Start. What this will do is open M1K3TV Player and be on the channel you were watching when you turned off the TV, this way they won't have to go to the home screen and start the M1K3TV Player. You may need to set it up to allow M1K3TV to display over other apps.

Default Remote Settings

These are the default settings using the remote, other remotes may vary but should be very similar.

NOTE: The remote buttons can be customized to your preferences in Settings/Remote control.

Select Button:

On TV Guide

Quick press – Select Channel

Long press – Settings

When on a future program

Quick press – Record/Remind Menu

Long press – Full menu

On Program

Quick press – Previous channels

Long press – Quick menu

Back Button

On TV Guide

Quick press – Groups/menu

Long press – Return to program

On Program

Quick press – Go to TV guide

Long press – Exit program/go to TV guide

Directional Ring

On TV Guide Scroll up/down/left/right long press left to scroll to past programs

On Program

Left Quick press – Channel list in preview mode, Press again – Groups

Long press left – Same as quick press/different

Right Quick press – Previously watched channel/return, long press – Program information/upper right

Up Quick press – Channel up long press – Remove from history

Down Quick press – Channel down long press – Search programs/channels

Note: If your remote has a voice/microphone button, it will only work with M1K3TV Player while on the search screen. If you are not on the search screen, your device will leave M1K3TV Player and search other apps.

Menu/Settings Options:

General:

1. Auto start app on boot - Opens M1K3TV when device boots up.
2. Auto start on wake up from sleep - Opens M1K3TV when device wakes (or when you turn on your TV).
3. Turn on last channel on app start - Goes straight to the last thing you were watching, if it was live TV, it will go to what's currently playing.
4. Switch to picture-in-picture on press Home - Switches to picture-in-picture when you press the home button.
5. Confirm exit by second press back - Won't exit with one back button push with groups showing.
6. User-Agent - Sets the user-agent.
7. UDP proxy (address:port) - add the proxy address or port number as per your provider.
8. Backup data – Backs up your M1K3TV player settings.
 - a. Choose which folder to save the backup to.
 - b. System picker - choose the path/folder and allow permission.
 - c. Setup SMB used if you store your backup on a server.
9. Restore data – Restores the current device from your backup file.
 - a. Enter URL - if stored on a server.
 - b. Paste from clipboard - type in or a way to copy your link.
 - c. Select local backup - From wherever you stored in Step 8.

Playlists:

1. Clicking on one already created.
 - a. Enable Playlist - On or Off.
 - b. Playlist Name - Click to edit name (whatever name you choose)
 - c. EPG sources - assign the EPG sources and manage priority.
 - d. Logos Priority - Select logos from playlist, EPG, or from a folder.
 - e. Catch Up - Select the type, duration in days, and the start time offset.
 - f. User-agent - Set the user agent.
 - g. Xstream Codes parameters - Edit the log-in information of your playlist, also shows the expiration date.
 - h. Manage groups - Select TV, movies, or TV shows. Groups sorting - Choose how the groups are sorted.

Show all groups Hide all groups Show newly added groups - If the provider adds any groups, they will automatically show. Groups - Toggle the groups on/off as preferred.

i. Update interval, hours - Set interval between updates.

j. Update on app start - Toggle on/off

k. Update playlist - Manually update the playlist.

l. Delete playlist

2. Playlist sorting

a. By name.

b. Manual - If manual is selected, click on reorder playlists, then move them in the order you prefer.

3. Add playlist

4. Update all playlists - Manually update all the playlists.

EPG:

1. EPG sources - Clicking on “an Existing Source”

a. Source name - Set the name of the source.

b. EPG URL - Edit the URL of the EPG.

c. Time offset hr/min

d. Default source - Toggle on/off.

e. Delete source.

f. Add source - Add additional EPG sources

2. Past days to keep EPG - Select how many days to keep the EPG information.

3. Store program descriptions - Toggle on/off (best to keep on).

4. Update interval, hours - Set the interval hours to update the EPGs (24 is recommended).

5. Update on app start - Toggle on/off.

6. Update on playlist change - Toggle on/off.

7. Update EPG - Manually start updating.

8. Clear EPG - Clear all EPG data on the channel guide.

9. Latest update status - Shows when the EPGs were last updated and if any failed to update.

Appearance:

1. Logos

a. Logos priority - Set the logos priority to playlist, EPG, or a folder if you have logos saved in a folder.

b. Logos folder - Set the path to the folder you have your logos saved to.

c. Inexact matching for logo files - Set this if you don't expect an exact match.

d. Clear logos cache - Clear the logos cache, **should be done periodically to clear free storage space.**

2. Groups

a. Groups sorting - By order in playlist, by name, or manually.

b. Show “all playlists” categories - Toggle on/ off.

c. Show “favorites” categories - Toggle on/ off.

d. Show “all channels” categories - Toggle on/off

e. Highlight current group in color - Toggle on/off.

3. TV guide

a. Channels sorting - Sort by order in playlist, name, date added, or watch time. Show favorite channels first - Toggle on/off Group channels by playlist in “all channels” category- Toggle on/ off Reset watch time

b. Preview On/off - Toggle on/off. Animated transition - Toggle on/off. Autoplay channels - Toggle on/off.

Stay on TV guide when switching channels - Toggle on/off. Full screen switching timeout, sec - Set how many seconds until switching to full screen.

c. Channel names editor On/off - Toggle on/off. Prefixes to remove - Enter all channel name prefixes to be removed. Suffixes to remove - Enter all channel name suffixes to be removed. Toggle the following on/off as preferred:

d. Show channel numbers.

e. Show channel names.

f. Two-line channel names.

g. Show catch-up icon in channel list.

h. Highlight current channel in color.

i. Two- line program titles.

j. Highlight current programs.

k. Highlight progress only.

l. Show current time indicator at full height.

m. Animated channels scrolling.

n. Stay on TV guide when switching channels in overlay mode.

4. Player

a. Channels list - Toggle on/off the options you prefer.

b. Info panel - Toggle on/off the options you prefer.

c. History/recent channels, this is where you edit the recent channels shown in the bottom menu. Show “TV guide” button - Toggle on/off Show “History” button - Toggle on/off History day count - Days for the channels to remain in history. Delay before adding to history, sec - Set how many seconds to be in a channel before it shows in your history. Show current programs - Toggle on/off Show past programs without catch-up - Toggle on/off. Recent channels count - Set how many channels to show in your history. Delay before adding to recent channels, sec - Set how many seconds a channel is viewed before being added to the recent channels. Show channel names - Toggle on/off.

d. Menu, editing the bottom menu Reorder buttons - Arrange the menu buttons to your preference. Scroll through the list to add or remove the menu buttons you want by toggling then on/off. Clock On/off - Toggle on/off. If on; you can choose the position, size, and transparency.

e. Panels timeout, sec - set how many seconds until the panel times out.

f. Show black screen when switching channels - Toggle on/off.

5. Language - Chose the language you want displayed.

6. Font size - Set the size of the fonts.

7. Background color - Set the color of your background.

8. Selection color - Set the color your selection will show.

9. User interface transparency % - Set the transparency of the guide overlay.

Playback:

1. Buffersize - Sets the size of the duration of video that must be downloaded to start playback.
2. Audio decoder - Choose hardware or software.
3. Video decoder - Choose hardware or software.
4. Auto frame rate (AFR)
 - a. Enable for TV.
 - b. Enable for VOD

If you enable either of these then you will have the choice to select, switch screen refresh rate, switch screen resolution, and to delay before switching in seconds.
5. Select surround audio track by default- Toggle on/ off.
6. Audio passthrough - Toggle on/off.
7. Use external player- Select yes, no, or for VOD only.
8. Skip steps - Set how many minutes of skip (backward or forward) on the time bar and how many seconds for the rewind and fast forward buttons.

Remote control:

This is where you customize your remote buttons to function as you prefer.

1. TV guide - Button options while on the TV guide.
2. Player - Button option while watching a channel, movie, or TV show.
3. Seeking options - Toggle the options on/ off as you prefer.

Parental controls:

When opening, it will prompt you to enter a PIN, enter 0000.

1. On/Off - Toggle on/off.
2. Change PIN - Change what you want your PIN to be.
3. PIN input method - Choose picker (this is what you used to get here), or keyboard.
4. Don't require PIN after unlocking - Choose when the PIN will be required after initially unlocking parental controls.
5. Require PIN for - Toggle on/off on the options, settings, settings/playlists, settings/EPG, channel options, and group options.

Other:

1. Search
 - a. Prefer voice search - Toggle on/off.
 - b. Show search history -Toggle on/off.
 - c. Show favorite channels first - Toggle on/off.
 - d. Show past programs without catch-up - Toggle on/off.
 - e. Stay on search screen when switching channels - Toggle on/off
2. Reminders

- a. Remind before program starts - Set how many minutes for the reminder before the program starts.
- b. Popup timeout, sec - Set how many seconds the popup reminder stays on the screen.
- c. Default action - Set what action happens for the reminder, watch, watch later, or dismiss.
- d. Wake up from sleep mode - Toggle on/ off.

3. Recording

- a. Recording folder - Set where to save your recordings.

Common Error Codes:

401- Access denied, usually permanent, the log-in credentials may have expired or no longer valid. Possibly down for maintenance temporarily, but if it persists, then it isn't a good playlist anymore. Try again later, toggle VPN on/off, change VPN region. You can check the server status at isitdownrighnow.com or us.host-tools.com.

403 - Access denied, usually temporary but could be permanent. Sometimes just changing channels or updating the playlist will correct this.

456 - Region blocked, will need a VPN set to a different country to access.

504 - Usually temporary, the server may be overloaded and the request timed out, try again later.

DataSourceException - Usually temporary, can try changing channels and go back, update playlist, or just wait a while. Try playing with an external player.

illegalStateException, usually temporary and usually not all channels, it's not on your end, it's a provider issue.

MediaCodecException - Usually temporary, it's on the providers end, try back later or try using an external player.

DecoderInitializationException, go to Settings/Playback, scroll down to Audio Decoder and Video Decoder, whatever you have it set as (Hardware/Software) change it, then reboot your device.

Frequently Asked Questions:

Why does my M1K3TV player buffer at times and at other times it doesn't?

It's not M1K3TV that buffers; it's or your internet provider. This usually happens in the evenings during prime time or when something such as sporting events is being watched by a lot of people. Your internet provider could also be having problems with too many users at the same time during peak hours and is throttling your connection.

Why does my Closed Caption not work even after I selected the source?

You may be able to select a source for CC but it still won't work, this is common, not all providers have CC even if there's an option to choose it, try changing playlists. You can also use an external player such as VLC Player and usually get it to work.

On my channel guide, most channels show what's on but some say "no information", how can I fix this?

Some channels don't have a channel guide and there's nothing you can do. If the EPG source is not naming the channels exactly the same way the playlist is, M1K3TV player may not be able to recognize this and match them up. You can manually assign an EPG to the channel and also add external EPGs to have a broader choice.

How can I find when a playlist expires or the max number of connections?

Go to Settings/Playlists, click on the playlist and scroll down to Xstream Codes Parameters, click on it and scroll to the bottom. it will show you expiration but not the max number of connections.

When the M1K3TV Player starts, it opens, then goes to a black screen for a couple seconds, then starts to play, how can I fix this?

There are two things that can cause this, one, Go to Settings/Playback/Auto Frame Rate and change the setting, second, go to Settings/Appearance/Player and turn off Show Black Screen When Changing Channels.

When I first open the M1K3TV Player and start watching something, I get buffering or skipping for the first few minutes then it quits, what causes this?

If you have it set up to update the playlists and/or EPG on app start up, M1K3TV is updating. This can cause some buffering or skipping because of the amount of resources it's using to do the updates. This normally will quit in just a few minutes.

Sometimes I have channels disappear or channels or groups randomly added, what I'm I doing that cause this?

The provider has probably updated his service and may have removed some channels, added channels, or even added or removed entire groups. This is not because of something you did.

When I go to settings/playlists and hit update all playlists, I get an error, what do I do to fix this?

You will have to go to Settings/Playlists, click on each one, one at a time, scroll to the bottom and manually update each playlist to find which one is erroring then delete it or disable it then try again.

WEEKLY PREVENTATIVE MAINTENANCE

Maintenance Preventative maintenance on the M1K3TV Player is similar to preventative maintenance on your car, you can choose not to do it and everything will be fine, but doing it will help assure the app continues to run smoothly. Depending on how many playlists and EPGs you have installed, the more M1K3TV will store information which takes up space on your storage. You must complete this weekly to free up storage.

Weekly maintenance steps:

First half of a modem/router power cycle.

- Unplug your modem/router (min of 3 minutes)

- leave it unplugged while you complete the following steps.

This needs to be complete on EACH M1K3TV Box you have.

Go to Settings>Appearance>Logos then scroll down to Clear Logos Cache and click on it.

Go to Settings>EPG, scroll to the bottom and click on Clear EPG, then click on Update EPG.

Go to device settings (gear icon on home screen)> System>Storage>Free up storage>Clear Cache. Select OK.

After doing these, your M1K3TV app size on your device will be smaller and will save you some storage space.

If you have multiple backups, you'll want to delete the older backup files because they are using a lot of your free storage space and you don't need them. This would be a good time to run a backup.

Go to device settings (gear icon on home screen)> System>Restart>Select Restart.

Last half of a modem/router power cycle.

- Once you have completed the M1K3TV Box steps, on each box you can plug back in your modem/router.

- Power back on your modem/router.

Buffering?

There are many things that can cause buffering and there's no magic solution that fixes everyone's problems. M1K3TV is NOT the issue.

First, you need to know what it's doing to better determine if it's on your end or the providers end. You normally will experience all channels in all playlists buffer. Most common solution is to reboot everything, router, modem, and streaming device. Unplug everything and let sit at least 3 minutes, then plug it all back in and let it start back up.

How full is your storage? Go into your device settings and clear the cache and force stop all apps, running the M1K3TV weekly maintenance may help, even if you just done it a few days ago.

How many devices are using your Wi-Fi at the same time? You may have it overloaded and exceeding your limits.

Are your streaming devices still streaming? Just turning off your TV does not necessarily stop them; they may still be using your internet and bandwidth. Open them and go to your device settings, and force stop all apps. You need to check your Wi-Fi and the speed.

Do you have a strong reliable Wi-Fi and getting at least 75mbps on your device?

How old is your equipment, if it's over 2 years old, you probably need to upgrade it.

If you're not using a VPN, start using one. Reach out to your M1K3TV agent for help getting setup with a VPN. You may also try changing VPN locations or change servers.

Go to Settings/Playback/Buffer Size and adjust it up or down to see if that helps.

Update your playlist.

Go to your device settings, then to manage applications, clear the cache and force stop M1K3TV.

You can also change the Output Format between MPEG-TS and HLS. To do this, go to Settings/Playlists, click on your playlists, go to Xstream Codes Parameters, and then go to Output Format (this option must be done for each playlist).